

OTABU GLOBAL SERVICES PVT. LTD.

FLAT NO. 954, BLK-D, PKT-3, BINDAPUR, DWARKA, NEW DELHI-110059, INDIA

ANNEX – G

MANAGEMENT SYSTEM POLICY STATEMENT

OTABU GLOBAL SERVICES PRIVATE LIMITED is an independent Certification Body, which aims to provide an impartial, realistic and practical approach to its client's certification requirements. OTABU will operate a management system in compliance with the requirements of ISO/IEC 17021-1:2015, ISO/IEC 17021-3:2017, ISO/IEC 17021-2:2016 & ISO/IEC TS 17021-10:2018, ISO/IEC 22003:2013, ISO/IEC 27006:2015, ISO 20000-6:2017, ISO 50003:2014, ISO 17021-6:2014, ISO 17021-9:2016 & IAF, Carryout certification services in a non- discriminatory manner, provide auditing services as well as Certification as per the accreditation scope and Compliance Certification and within the requirements of ISO/IEC 17021-1:2015, ISO/IEC 17021-3:2017, ISO/IEC 17021-2:2016 & ISO/IEC TS 17021-10:2018, ISO/IEC 22003:2013, ISO/IEC 27006:2015, ISO 20000-6:2017, ISO 50003:2014, ISO 17021-6:2014, ISO 17021-9:2016 & ISO 19011 which is independent and impartial with high integrity. OTABU will undertake continual improvement in the way we conduct our business and the services we offer. OTABU will avoid imposing undue financial or other conditions on clients or potential clients. OTABU will train the staff to understand the philosophy of OTABU, and fulfill their talents, whilst operating to agree formalized management systems. Organization seeking certification services will have access to OTABU services. In addition, access to all certification services will not be restricted on the grounds that the applicant does not apply for other services or it is member of particular group or association.



ANITA Gupta

(Director)

CONTROLLED

MASTER COPY

OTABU GLOBAL SERVICES PVT. LTD.

FLAT NO. 954, BLK-D, PKT-3, BINDAPUR, DWARKA, NEW DELHI-110059, INDIA

ANNEX – G

MANAGEMENT SYSTEM OBJECTIVES

OTABU has set the following Objectives to meet the policy statement

1. Achieve 100% customer satisfaction.
2. Attain Scheme Extensions of ISO 20000, ISO 50001 & ISO 22301 Accreditation.
3. Appoint Competent Auditors & Technical Experts in all sectors.
4. Achieve sustainability in the Certification Industry.
5. Follow the Guides provided by the Accreditation Board.
6. Maintain impartiality & confidentiality between OTABU & their customers & certification personnel of OTABU.
7. Maintaining 100% risk control approach in our documents, staff, auditors, technical experts & services
8. To provide all customers need information, documents & updating procedures on OTABU website.
9. To use minimum Paper & files in the Certification Process to maintain green environment



ANITA Gupta

(Director)

CONTROLLED

MASTER COPY